

Our November release of the PSC enables you to:

- [Bulk-dismiss alerts](#)
- [View events on the Alert Triage page](#)
- [Easily find and configure policy settings](#)

We'll start rolling out these changes the third week in November 2018.

Cb Defense

Features

Bulk-dismiss alerts

You can now select and dismiss more alerts than display on a single page. Instead of dismissing up to 200 alerts at one time, you can simultaneously dismiss many alerts. We recommend that you dismiss no more than 3,000 alerts at a time. To bulk-dismiss alerts:

1. Click **Alerts**.
2. Search for and select alerts that match your criteria.
3. Select the checkbox at the top of the page to select all results that display on the page.
4. Click **select all** to choose all alerts that match your search criteria, even if they do not display on the page.
5. Click the **Dismiss Alerts** button at the top of the alerts page.
6. Click the **Dismiss All Alerts** button to confirm the dismissal.

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Dismiss Alerts

100 items selected. Do you want to [select all 492 items?](#)

| <input checked="" type="checkbox"/> | > | STATUS | FIRST SEEN | REASON |
|-------------------------------------|---|-----------------------|---------------------------|---|
| <input checked="" type="checkbox"/> | > | Policy Applied Ran | 7:03:24am Nov 26, 2018 | The application GoogleUpdate.exe on the Company Black List was detected running. A Deny Policy Action was applied |
| <input checked="" type="checkbox"/> | > | Policy Applied Ran | 3:03:24am Nov 26, 2018 | The application GoogleUpdate.exe on the Company Black List was detected running. A Deny Policy Action was applied |
| <input checked="" type="checkbox"/> | > | Policy Applied Ran | 1:03:24am Nov 26, 2018 | The application GoogleUpdate.exe on the Company Black List was detected running. A Deny Policy Action was applied |

View events on the Alert Triage page

A new **Events** view on the **Alert Triage** page lets you view events next to the process tree. You can move between tabs on the **Alert Triage** page to view more information about that alert, without having to change pages.

The screenshot shows the Carbon Black interface with a process tree on the left and an events table on the right. The process tree shows a flow from services.exe to svchost.exe, and then from svchost.exe to wuauclt.exe, which then runs mpimgsub.exe. The events table below lists several events related to these processes being blocked or terminated due to policy actions.

| TIME | APPLICATION | EVENT | DEVICE |
|-------------------------|--|---|---------------------------|
| 11:25:25am Nov 12, 2018 | svchost.exe | The application C:\Windows\System32\svchost.exe was prevented from accessing the file C:\program files\windowsapps\microsoft.zunevideo.10.18082.10311.0_x86_Bowky3d6bbwlemyrncd.dll due to a Deny operation or Terminate process policy action. | DESKTOP-95634DC (default) |
| 11:25:14am Nov 12, 2018 | wuauclt.exe (Run as NT AUTHORITY\SYSTEM) | The application C:\Windows\system32\wuauclt.exe was prevented from accessing the file C:\Windows\softwaredistribution\download\#595957c67a4702933c0c528d0174f7package_for_vollgafr-wd8-117136325135a8f_microsoft.windows.common-internetdiversities_31f5956d98a80_10.0.17134.319_none_daf912680076ad7e1b1shcd.dll due to a Deny operation or Terminate process policy action. | DESKTOP-95634DC (default) |
| 11:24:31am Nov 12, 2018 | mpam-e1c9c23.exe (Run as NT AUTHORITY\NETWORK SERVICE) | The application C:\Windows\serviceprofiles\networkservice\appdata\local\temp\mpam-e1c9c23.exe was prevented from accessing the file C:\Windows\serviceprofiles\networkservice\appdata\local\temp\c056e6b490-4e23e4d7-9047-d6b670c8e9e1mpe.dll due to a Deny operation or Terminate process policy action. | DESKTOP-95634DC (default) |
| 11:24:10am Nov 12, 2018 | mpimgsub.exe (Run as NT AUTHORITY\SYSTEM) | The application C:\Windows\system32\mpimgsub.exe was prevented from accessing the file C:\Windows\temp\7e11831-c076-42d9-a37f-ba00363958601b01.1447aa416487916mpengrncd.dll due to a Deny operation or Terminate process policy action. | DESKTOP-95634DC (default) |
| 11:20:54am Nov 12, 2018 | onedrive.exe (Run as DESKTOP-95634DC\rychmond) | The application C:\Users\rychmond\appdata\local\microsoft\onedrive\onedrive.exe was prevented from accessing the file C:\Users\rychmond\appdata\local\microsoft\onedrive\16.172.0826.0010\platform\qindows.dll due to a Deny operation or Terminate process policy action. | DESKTOP-95634DC (default) |
| 11:19:53am Nov 12, 2018 | mpcmdrun.exe (Run as NT AUTHORITY\NETWORK SERVICE) | The application C:\programdata\microsoft\windows defender\platform\18.1807.18075-0\mpcmdrun.exe invoked the application C:\Windows\serviceprofiles\networkservice\appdata\local\temp\mpam-e263ae0.exe. The operation was blocked and the application terminated by Cb Defense. | DESKTOP-95634DC (default) |

Easily find and configure policy settings

The information on the **Policy** page is now categorized into four tabs instead of two, to make it

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easier to read and navigate.

- **General** includes the policy name and description.
- **Prevention** contains all policy rules.
- **Local Scan** contains local scan settings.
- **Sensor** contains the sensor settings.

POLICY
Use policies to define and prioritize rules for how applications can behave on groups of devices

+ NEW POLICY

| NAME | DEVICES |
|---------------------|---------|
| default | 159 |
| Ultra Strict | 0 |
| Execs | 0 |
| Marketing & Finance | 102 |
| Engineering | 19 |
| IT Department | 1 |
| Human Resources | 0 |
| Sales | 0 |
| Sales (Mac) | 0 |

General | Prevention | Local Scan | Sensor

— General

* Policy name
Human Resources

Policy description
This policy should be applied, using Active Directory, to the OU for Human Resources. Expected behavior inclu

Target value

Fixed in this release

| Issue ID | Description |
|------------|--|
| DSER-10474 | Live Response command line shows the current path, not just the device ID. |
| DSER-10702 | Live Response commands that fail due to 5xx network errors will retry five times. Live Response commands that fail due to 4xx errors show appropriate error messages. |
| DSER-11200 | Running a Live Response command on an inactive session will no longer crash; instead, inactive sessions will clearly show “Inactive” and will not accept commands. |
| DSER-10343 | Fixed an issue where some items with the reputation ‘Known Malware’ were not showing up on the Malware Removal page. |
| DSER-8725 | Resolved an issue where the sensor download email invite resulted in Token invalid message when clicking the link. |

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Known issues

| ID | Description |
|------------|--|
| DSER-5437 | Additional markup is added to events forwarded via the event forwarder. |
| DSER-9144 | When copying out of the Investigate page, additional line breaks are included. Pasting this directly into the search bar will not return any results. |
| DSER-9664 | Occasionally, clicking the link on an emailed alert notification results in the Alert Triage page not rendering correctly. |
| DSER-9670 | Searching for "Threat Category: Malware" on the Alerts page returns Non-Malware results. |
| DSER-10667 | After whitelisting a file, the reputation on the Application tab of the Investigate page erroneously displays as NOT_LISTED. |
| DSER-10679 | The date/time format in the device API output changed in the September release to a new format. |
| DSER-10714 | The API URLs presented under Settings -> Connectors -> Download are incorrect. |
| DSER-10790 | IT Tool whitelist upload removes backslash and the next character. |
| DSER-10961 | On non-current sensor versions, the request to delete PSC sensor files from the backend succeeds, which causes the sensor to stop functioning. |
| DSER-11370 | When dismissing alerts, selecting a dismissal reason causes the alert to not dismiss properly. |