

Manual Agent Upgrades

To manually upgrade a 7.2.0 or later Mac agent:

1. Log in to the Cb Protection (or Bit9) console.
2. Either disable Tamper Protection for the agent or move it to a Disabled mode policy.
3. In the console, choose **Rules > Policies** and click on the download agent software link at the top of the Policies page.
4. Download the upgrade installer for Mac agents, which is **Bit9MacInstall.bsx**. You can do this by using a URL, UNC path, or any other standard means of getting to the file. Note that this installer is not listed on the Downloads page in the console.

To use a URL, you can choose **Rules > Policies** in the console, click on the Download link at the top of the page, and edit the URL for the download page as follows:

`https://<serveraddress>/hostpkg/pkg.php?pkg=Bit9MacInstall.bsx`

5. Open a Terminal window and change directory to the location where the installer was downloaded (by default, the user-specific Download directory).
`cd ~/Downloads`
6. Enter the following command to install the agent:
`sudo bash Bit9MacInstall.bsx`
7. If you are not using MDM and are currently on any version of High Sierra, see the section [Allowing the agent kernel extension in High Sierra](#) for additional, mandatory steps to allow the Bit9, Inc. kernel extension.