



## 1.8 RULES INSTALLER RELEASE NOTES

Build: 1.8.22.9

Document Revision: 1.0, February, 2021

### Introduction

VMware Carbon Black has released Rules Installer version 1.8.

Beginning with App Control 8.1.4, agent installers and the rule file that determines their behavior are no longer included as part of an App Control Server installation. You upload rule installer packages separately after you install the server. This allows VMware Carbon Black more flexibility to make new and improved rules available to you independent of server releases.

**Important:** You must install at least version 8.1.4 CB Protection Server before using the Rules Installer.

Customers who are performing a fresh (non-upgrade) installation of the VMware Carbon Black App Control Server will need to install the Rules Installer before deploying agents. For customers upgrading the App Control Server, we strongly recommend that you install the latest Rules Installer after the server upgrade. See: *VMware Carbon Black App Control Rapid Config Guide* or the *VMware Carbon Black App Control User Guide* for detailed instructions.

**TIP:** You can obtain the latest App Control downloads and documentation on the exchange using this repository: [Repository of Carbon Black App Control 8.x Documentation & Downloads](#)

For details regarding this upgrade, support, and installation instructions, please review the specific sections carefully:

- [New Features and Product Enhancements](#)
- [Corrective Content](#)
- [Known Issues](#)
- [Contacting VMware Carbon Black Support](#)

## New Features and Product Enhancements

- Added a new Windows-specific Rapid Config, **VMware Workspace ONE**, to approve applications delivered via VMware Workspace ONE.
- Published a new *VMware Carbon Black App Control Rapid Config Guide* on the User Exchange.  
See: [Repository of Carbon Black App Control 8.x Documentation & Downloads](#)

## Corrective Content

This section lists the defects fixed in the Carbon Black App Control 1.8 Rules Installer.

Item #	Description
EP-9197	App Control no longer detects BCompare.exe as an installer.
EP-11514	Some tamper protection rules are now marked as hidden.
EP-11610	The rule "[Sample] Report access to Carbon Black App Control Agent log files" has been deleted due to poor performance
EP-11750	The Google Chrome Updater for the Mac was improved to avoid blocks during Google Chrome updates.

## Known Issues

This section lists the defects fixed in the Carbon Black App Control 1.8 Rules Installer.

Item #	Description
	There are no known issues in this version.

## Contacting VMware Carbon Black Support

Please view our Customer Support Guide on the User Exchange for more information about Technical Support:

<https://community.carbonblack.com/t5/Support-Zone/Guide-to-Carbon-Black-Customer-Support/ta-p/34324>

For your convenience, support for Carbon Black App Control is available through several channels:

Technical Support Contact Options
Web: <a href="#">User eXchange</a>
E-mail: <a href="mailto:support@carbonblack.com">support@carbonblack.com</a>
Phone: 877.248.9098

## Reporting Problems

When you call or email technical support, please provide the following information to the support representative:

Required Information	Description
<b>Contact</b>	Your name, company name, telephone number, and e-mail address
<b>Product version</b>	Product name (for example, Carbon Black App Control Server or Agent) and version number
<b>Hardware configuration</b>	Hardware configuration of the server or endpoint having the issue (processor, memory, and RAM)
<b>Problem</b>	Action causing the problem, error message returned, and event log output (as appropriate)
<b>Problem severity</b>	Critical, Major, Minor, Request