



Carbon Black Enterprise Response Unified View 1.0.0 Release Notes

*****Important Note: As of this release, Carbon Black Federated Server is undergoing a name change. This product will be known as Cb Enterprise Response Unified View in the next release. In the current documentation where applicable, please treat Unified View and Federation as interchangeable.**

**Cb Enterprise Response Unified View Server v 1.0.0.15
15 March 2016**

Carbon Black, Inc.

1100 Winter Street, Waltham, MA 02451 USA

Tel: 617.393.7400 Fax: 617.393.7499

E-mail: support@CarbonBlack.com

Web: <http://www.CarbonBlack.com>

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Introduction

The *Carbon Black Federation Server 1.0.0 Release Notes* document consists of the following major sections:

- **Known issues and limitations:** This section describes known issues or anomalies in this version that you should be aware of.
- **Contacting Carbon Black Support:** This section describes ways to contact Carbon Black Technical Support, and it details what information to have ready so the technical support team can troubleshoot your problem.

Documentation

In addition to this document, you should have access to the following key documentation for both the Federation Server and the Carbon Black Enterprise Server(s) it will connect with:

- **Carbon Black Federation Server User Guide:** Describes installation and use of the Carbon Black Federation Server. Information on server hardware sizing requirements and software platform support is included as part of this user guide.
- **Carbon Black User Guide:** Describes installation and use of the Carbon Black Enterprise Servers that collect information from endpoint sensors and correlate endpoint data with threat intelligence.

Additional documentation for special tasks and situations is available on the [Carbon Black customer support portal](#).

Known Issues and Limitations

1. There is a known bug with views of the Watchlists page in per-cluster mode. When a sort order is specified and a watchlist is selected, the order will revert to the default.
2. On the Binary Details page, the description of the number of clusters that have seen the binary is mislabeled. The text should say that the binary was seen in X clusters where X is the actual number of clusters that have *processes* that saw the binary.
3. On the Cluster Management page, if you select “Stats and Details” for a cluster and that cluster has errors, the red error text in the Recent Errors panel may overflow the text area provided for its display.

4. If you are in a filtered view on the Cluster Management page and you disconnect or connect a cluster, the cluster is removed from the screen immediately and without a confirmation message. This can result in a red “No clusters found” message. In the default view, this results in the item moving to the bottom of the list, or in some cases to a different page.
5. If you did a “yum update” prior to running “yum update cbfed” and you had some additional repos so that one of the cbfed dependencies was updated to a higher version, you might see an error message similar to the following:

```
Error: Package: cbfed-1.0.0.11-1.x86_64 (@CarbonBlackFed)
Requires: mock = 1.0.1
Removing: mock-1.0.1-1.noarch (@CarbonBlackFed)
        mock = 1.0.1-1
Updated By: mock-1.2.13-2.el6.noarch (epel)
        mock = 1.2.13-2.el6
You could try using --skip-broken to work around the problem
You could try running: rpm -Va --nofiles --nodigest
```

In this case, downgrade the conflicting RPM to the version required for this release by using a command similar to the following:

```
yum downgrade mock-1.0.1-1.noarch
```

Contacting Carbon Black Support

For your convenience, Carbon Black Technical Support offers several channels for resolving support questions:

Technical Support Contact Options
Web: www.carbonblack.com
E-mail: support@carbonblack.com
Phone: 877.248.9098 (877.BIT9.098)
Fax: 617.393.7499
Hours: 8 a.m. to 8 p.m. EST

Reporting Problems

When you call or e-mail Carbon Black Technical Support, please provide the following information to the support representative:

Required Information	Description
Contact	Your name, company name, telephone number, and e-mail address
Product version	Product name (Carbon Black Server and Carbon Black Sensor version)
Hardware configuration	Hardware configuration of the Carbon Black Server or computer (processor, memory, and RAM)
Document version	For documentation issues, specify the version of the manual you are using. The date and version of the document appear after the copyright section of each manual.
Problem	Action causing the problem, error message returned, and event log output (as appropriate)
Problem severity	Critical, serious, minor, or enhancement