Third Party Subprocessors

Legal Entity Name	Registered Address	Purpose	Processing Location
Amazon Web Services	P.O. Box 81226 Seattle, WA 98108-1226, USA	Data center provider (applicable only if the Customer has chosen to allow data sharing with the Alliance server or to enable performance statistics)	United States of America, Germany, Japan or Singapore (depends on the product and Customer's selection)
Avira, Inc.	330 Primrose Avenue, Suite 610, Burlingame, CA 94010, USA	Data analysis (at the request of Customer)	United States, Germany, and EEA
Check Point Software Technologies Inc.	959 Skyway Road Suite 300, San Carlos, CA 94070, USA	Data analysis (at the request of Customer)	United States, Germany, Israel, and EEA
Salesforce.com, Inc.	The Landmark @ One Market, Suite 300 San Francisco, CA 94105, USA	Salesforce platform is used to track and deliver customer support services and manage customer account	Hosting location in the United States, accessible globally by vendor's support staff
OwnBackup, Inc.	940 Sylvan Ave, Englewood Cliffs, NJ 07632	Storing the backup tapes of the Salesforce platform	Hosting location in the United States, access from Israel by vendor's support staff
iTexico	4807 Spicewood Springs Rd., Building 2, Suite 425, Austin, TX 78759, USA	Customer support services	United States and Mexico
Lithium Technologies, LLC	225 Bush Street, 14th Floor, San Francisco, CA 94104, USA	Hosting user exchange platform	Hosting location in the United States Access from Canada, Australia, India, Argentina, or the EEA
SlashSupport, Inc. d.b.a. CSS Corp	1900 McCarthy Blvd., Suite 210, Milpitas, California 95035, USA	Customer support services	India and United States

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Gainsight, Inc.	1400 Bridge Pkwy #101, Redwood City, CA 94065, USA	Platform used to manage customer inquiries, escalations and ongoing relationship	United States
Clarizen, Inc.	2755 Campus Drive, Ste. 300, San Mateo, CA 94403, USA	Platform used to manage professional services engagements	Hosting location in the United States, access points globally